

Preventative Maintenance Program

Would you just run your car until it breaks down or at least change the oil occasionally? All systems can benefit from a regular checkup, let us help you keep your key systems running at peak efficiency with our maintenance program.

NSI is dedicated to making sure your systems are running around the clock. With this in mind, we offer several key features in our support program that go beyond simply fixing things when they break down.

- ◆ **Ongoing Monitoring**—With our exclusive monitoring services, you can rest assured that your system will be available when you need it. How many other vendors call you BEFORE you even know there is a problem? Now there's a response time to beat.
- ◆ **Continuous Training**—How can you make the most of your investment if you don't know how to use it? We believe that training is critical for happy customers, and include training on all our system contracts.
- ◆ **Annual Preventative Maintenance**—Our trained technicians will perform annual preventative maintenance on every system under contract. Systems will be updated to the most recent versions, and our technicians will perform an extensive maintenance with more than 20 checkpoints to bring the system back to peak performance.
- ◆ **Software Assurance**—How many times have you purchased a system only to have to replace it in five years? With our software assurance program, we keep you up to date so that five years from now you are still running the latest software. Windows 7 released? No problem, once the software is updated to include support for a new operating system we'll schedule a time to upgrade you to the latest version.
- ◆ **Budget**—Know what you are going to spend up front and protect yourself and your company with a maintenance agreement. Someone once said "Why do I need to keep buying life insurance? I haven't died yet." Don't wait until it's too late, call us today to ensure your company is covered.



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