

## Hinshaw & Culbertson LLP Expands Use of Winscribe Due to Web-Based Support for Mobile Professionals

Winscribe, the market innovator in digital dictation, transcription, and workflow management solutions announced today that Hinshaw & Culbertson LLP has expanded its use of Winscribe's award-winning digital dictation workflow solution through the use of Winscribe's available web-based applications.

Since June 2007, Hinshaw & Culbertson LLP has deployed Winscribe to 350 of its attorneys spread across 20 of its 25 U.S. offices. They plan to have the entire firm on Winscribe by year end. Prior to Winscribe, the group was capturing its dictation with analog audio tapes. Tapes were breaking and subject to loss. When their transcription machines, which were aging and no longer under warranty, began breaking, the group decided the time was right to move to a digital solution.

Attorneys now use Olympus DS4000 digital handheld units to capture their dictation. No longer are important audio recordings subject to loss at the expense of faulty equipment.

*"The biggest benefit by far is the routing," says Brian Barry, Workstation Service Manager at Hinshaw & Culbertson LLP. "Office managers are able to easily move jobs to overflow word processors in times of heavy workflow and sick days. We process over 800 dictation jobs each week and have yet to lose a single job."*

The ease in accessing and recalling information has also proved beneficial to the firm. Barry explains, "I was recently asked to retrieve the audio portion of three separate jobs that were dictated in the Appleton, WI office then transferred to our Chicago staff for transcription by three different typists. I was able to retrieve the three audio files in under a minute. I don't think that would have been possible with tapes."

Winscribe has provided the firm with much more than just a more secure and efficient method of capturing their dictation. It has provided them with a more productive dictation workflow process as well. Using Winscribe's web-based applications, attorneys can upload jobs into the system from any PC without installing any software. Attorneys can travel lighter or even use their home computers to upload dictation to the system. "In the past, we've had attorneys that literally mailed tapes to their secretaries," adds Barry. "Now the secretaries can transcribe those jobs within minutes of the attorney finishing the dictation, even if the attorney is across the country."

Hinshaw & Culbertson has been working with Winscribe Partner, Nelson Systems, to implement their system.

*"The Winscribe solution has the flexibility to integrate smoothly and easily into existing IT environments," says Don Smith, of Nelson Systems. "Because Winscribe is web-based, no additional software is required to support the remote dictation needs of a firm like Hinshaw & Culbertson."*

### **About Hinshaw & Culbertson LLP:**

Hinshaw & Culbertson LLP is a national law firm with 475 lawyers in 25 offices. The firm offers a full-service practice, with an emphasis in litigation, corporate and business law, environmental, labor and employment law, professional liability defense, and wealth preservation and taxation matters. The firm provides services to a range of for-profit and not-for-profit clients in industries that include construction, financial services, health care, insurance, legal, manufacturing, real estate, retail and transportation. Firm clients also include government agencies, municipalities and schools.

Hinshaw was founded in 1934. The firm is headquartered in Chicago, and maintains offices in 12 states: Arizona, California, Florida, Illinois, Indiana, Massachusetts, Minnesota, Missouri, New York, Oregon, Rhode Island and Wisconsin. Visit them at <http://www.hinshawculbertson.com/>.

### **About Nelson Systems:**

Nelson Systems, Inc. is a Platinum Winscribe Partner and provider of digital dictation and transcription solutions geared towards medical and legal markets.

Based in Springfield, Illinois, and primarily serving businesses in Illinois, Indiana, Iowa, Missouri, Kansas, and Kentucky, Nelson Systems, Inc. specializes in technical services that support mission critical applications including hospitals, call centers, and emergency settings. Centralized call tracking, guaranteed response time, and 24-hour service have been standards at NSI since 1989. Nelson prides themselves in doing "whatever it takes" to stay on the leading edge of information technology services. Learn more at <http://www.nelsonsystems.com>.

### **About Winscribe:**

Winscribe is a global software and services company that specializes in streamlining the way people, processes and systems work together. Founded in 1995, Winscribe is internationally recognized for its workflow solutions that manage digital dictation processes for thousands of organizations in a range of industry sectors and more recently for its Business Process Management software. As a Gold Certified Partner, the company uses the latest Microsoft development platforms and tools to create products that integrate well to current commercial environments.

Winscribe has offices in the USA, UK, New Zealand, Australia and Switzerland with over 100 sales partners in 25 countries supporting more than 350,000 users worldwide. Winscribe solutions are adaptable to most business requirements and are most widely used in some specific markets including Legal, Healthcare, Law Enforcement, Insurance, Government, and Transcription Services.



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